



Competition Cancellation Policy

We aim to maximise the number of members that can participate in Club competitions and the purpose of this policy is to ensure that all members have the opportunity to book times for competition play. If a member does not cancel their time, with the appropriate notice, they are denying another member the opportunity to book. As a member it is your responsibility to show up for the time that you have booked and out of courtesy to your fellow members please ensure that you follow the procedures as set out below:

1. Please cancel your booking at the earliest possible opportunity. You can do this on the internet (or by telephone if you do not have access to the internet) up to the day prior to the event. If you cancel on the day of the event please do so by calling the Pro Shop with a minimum of one (1) hours notice;
2. On the day of play, cancellations must be made personally; cancellations from playing partners will not be accepted in terms of this policy.

If a member fails to adhere to the aforementioned procedures they will be subject to the following steps:

Step One

On the first occasion, the member will receive a letter from the Club.

Step Two

On the second occasion, the member will receive a further letter advising that if they fail to cancel again that they will be subject to step three.

Step Three

On the third occasion, advanced booking privileges will be withdrawn for a period of 4 weeks. The Policy will apply over a 12-month period. That is, the 12-month period commences from the date Step 1 takes place.

Please note that at all steps the member will have the opportunity to put forward an explanation or if they believe an error has been made have the opportunity to discuss the matter.

Barnaby Sumner
General Manager

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